



## Online User's Manual Version 2 (New 3D Secure Debit Card System)

www.pnbeurope.com

Step 1: Open your browser using either *Internet Explorer 7* or *Firefox 2*



Step 2: type in **www.pnbeurope.com** at the address bar

Philippine National Bank (Europe) Plc : Homepage - Mozilla Firefox

File Edit View History Bookmarks Yahoo! Tools Help

http://www.pnbeurope.com/HOME.htm

Customize Links WorldClient Gx GahooYoogle - Search textrate Philippine National Bank... PNB :: CRM

Search Web Upgrade to the latest Yahoo! Toolbar Mail

**Philippine National Bank (Europe) Plc**  
We manage risks.  
We provide opportunities

Home Deposits Remittance Loans GFMC Contact Us exchange rates

Home of Philippine National Bank (Europe) Plc

**Deposits**  
It's good to know that you're looking after your money. So we've come up with a range of products and services which your cash can feel snug but still have room to grow.  
UK-based Deposits  
Philippine-based

**Loans**  
0.34%  
Avail of a Personal Loan which you can use for almost anything. Whatever you want it for, a PNB Personal Loan is the ideal, hassle-free way to buy the things you have always promised yourself.  
Personal / Nurses Loan  
Own a Philippine Home Loan

**Remittance**  
PNB offers a very competitive exchange rate and fees, but the most important of all is the peace of mind their remittances are in safe hands.  
United Kingdom  
Rep. of Ireland (Euro)  
Scandinavian Countries  
Paris (opening in 2007)

Customer Card Login  
Online Remittance  
START  
To Register Click Here

**The Global Filipino Money Card**  
The Global Filipino Way of Remitting Cash.  
The PNB Global Filipino Money Card is a re-loadable pre-paid ATM card for all Global Filipinos and their beneficiaries... read more

**Promo and Events**

Philippine National Bank (Europe) Plc  
Philippines No Big Deal

Philippine National Bank (Europe) Plc 2006-2007

https://www.pnbeonline.co.uk/

Click Here to  
Start  
Online  
Remittance

**Step 3:** Read the **terms and conditions** and click **Accept** to continue.

**Step 4:** Choose either debit or credit card that you wish to use.

**Credit Card payments:** there is a 2% service fee per transaction.

For transaction using **Debit Card payments** there will be **NO 2% service fee added**

**Step 5:** Choose your **beneficiary**

**Step 6 :** Choose the **Purpose** of the remittance and enter the **Amount** you wish to remit. Click **Remit Now** button to proceed.

**Step 7 :** Review your remittance details, click **Confirm** to proceed.

## 3D SECURITY and ONSCREEN TRANSACTION DETAILS

**3D Secure:** Debit or Credit Cards which have 3D security, will be re-directed to the user's bank to verify of the transaction.



London Main Office  
128 Queen Victoria Street, London, EC4V 4HR

### REMIT NOW!

Please do not click the "Back Button", "Refresh Button" or press "F5", "<-- Backspace" or close this window while transaction is ongoing.

- My Account
- Remit Now!
- Change My Password
- Logout of My Account

**Screen Confirmation** - confirmation detail that the user's payment has been completed with authorisation code by the user's bank.



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## REVIEW OF REMITTANCE TRANSACTIONS

**My Account** - summary of all your remittance transactions

**London Main Office**  
128 Queen Victoria Street, London, EC4V 4HR

- My Account
- Remit Now!
- Change My Password

**MY ACCOUNT**  
DOCTOR JOCELYNN CAPANZANAN NEE CARANDANG

**Transaction History**

Reference	Date	Amount	Currency	Beneficiary	Status	
TBC	04/09/2007	1.00	GBP	DELA CRUZ JUAN	Processing	SHOW!
FAILED	04/09/2007	1.00	GBP	DELA CRUZ JUAN	Archived	SHOW!

### Reference Column

**1LDA xxxxxx** - means that the users remittance went through and a corresponding transaction reference number has been generated.

**TBC** - means that PNB have received your instructions and payment and is now awaiting PNBE supervisor's approval

**Failed** - means that the user's remittance is unsuccessful, you need to call 0207 397 1340

**Incomplete** - means that the user cancelled transaction is complete

### Status

**Processing**, means that the user details are being verified.

**Archived**, means that the transaction is complete

**On screen receipt**  
this serves as the user's official receipt

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